

QUALITY POLICY

SIPTEC P.C. establishes this policy within the framework of the organization of manufacturing agricultural machinery. The main objective of this policy is to provide services of excellent quality and economic efficiency.

With the implementation of the Quality Management System, **SIPTEC P.C.** aims to achieve the following objectives, which correspond to its main objectives:

- Ensuring the quality of its services through effective planning and full control of its operations.
- To be recognized as the forerunner in the agricultural machinery sector.
- Apply appropriate quality procedures and control them.
- Continuously improving its services and fully satisfying its customers' and stakeholders' requirements.

In order to achieve the above objectives, **SIPTEC P.C.** is committed to:

- Implementation of a quality management system in accordance with the requirements of the ISO 9001:2015 standard. The Quality Management System (QM) requires:
 - Commitment of all employees and management.
 - Communication and feedback of experience at all levels of the company.
 - Provide appropriate training and guidance to all staff on general and specific quality issues.
 - Establishment, monitoring and review of measurable quality objectives.
 - Monitoring, documenting and reviewing the company's quality performance.
 - Implementing and verifying corrective actions.
 - Periodic review of procedures / processes.
- Comply with the legal and other requirements to which it is subject and which relate to the provision of its services.
- Continually strive to meet the expectations of its customers.
- Provide the necessary resources to ensure that the Management System operates and continues to improve.
- To constantly seek new ways to improve its processes.
- Protect the environment and prevent pollution.
- To constantly improve its performance in terms of quality and the environment.

For the management